

Accessibility Statement for Risdon Hosegood Website

This Website is run by Risdon Hosegood. We want as many people as possible to be able to use this Website. For example, that means that you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software

We have also made the Website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

We know that some parts of the Website are not fully accessible:

- The text will not reflow in a single column when you change the size of the browser window
- You cannot modify the line height or spacing of text
- Most older PDF documents are not fully accessible to screen reader software
- Some of our online forms can be difficult to navigate using just a keyboard

- You cannot skip to the main content when using a screen reader
- There is a limit as to how far you can magnify the map on our contact page

Our Site supports the following browsers:

On a PC:

- Microsoft Internet Explorer 7 and above
- Mozilla Firefox
- Safari
- Google Chrome

On a Mac:

- Safari
- Mozilla Firefox
- Google Chrome

You can download the latest versions of these browsers from the following websites:

- [Microsoft Internet Explorer](#)
- [Firefox](#)
- [Safari](#)
- [Chrome](#)

If you need information on this Website in a different format like accessible PDF, large print, easy read, audio recording or braille

- Email: info@risdonhosegood.com
- Call: 01823 251571

Your request will be considered and we will get back to you within 7 days

We are always looking to improve the accessibility of this Website. If you find any problems not listed on this page or think we are not meeting accessibility requirements contact

peppy.griffiths@risdonhosegood.com to report these issues.

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No 2) Accessibility Regulations 2018 (“the accessibility regulations”). If you are not happy with how we respond to your complaint contact the Equality Advisory and Support Service (EASS).

Technical Information:

Risdon Hosegood is committed to making its Website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.